



measuring the mission 2015



building
local
promise.





measuring the mission 2015

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measurably better

For the fifth year, Pact is measuring our results with standardized indicators that objectively demonstrate how we're improving lives in communities around the globe.

We envision a world where people who are poor and marginalized are able to exercise their voice, build their own solutions and own their future. We work to achieve that vision with interventions in three main areas: those that improve people's health, those that give them opportunities to earn a dignified living, and those that help them to sustainably benefit from the natural resources around them. And we accomplish those things in three main ways: by strengthening local capacity, by forging enabling environments, and by engaging markets as forces for development.







Together, these are our six primary indicators by which we assure that our work helps makes lives measurably better. But no single measure stands alone. Our integrated approach combines interventions, always

tailored to local needs, and focuses on systemic changes that build an environment for lasting success. **Nearly 80 percent of our programs are integrated, meaning they span multiple sectors.** Concise, accurate measurement of our integrated approach is a critical goal that we're getting closer to reaching each day.

The indicators reported here cover the 12 months between October 2014 and September 2015 and includes our work in Africa, Asia, Europe and the Americas. We're always working to make our measurement more rigorous. This year, for example, we strengthened our standards for gauging organizational capacity growth.

Pact believes strongly in transparency and quality. That is why we measure and share our results — because it is essential to creating impact that is as meaningful and transformative as possible.

Nearly 80 percent of our programs are integrated, meaning they span multiple sectors.

	HEALTH Vulnerable people access the care they need to enjoy a healthy life.	People with improved access to health and social services	2,321,648
	LIVELIHOODS People with limited livelihood choices gain the resources they need to become income secure.	People with increased net income and savings	883,523
	NATURAL RESOURCE MANAGEMENT Resource-dependent communities gain lasting benefit from the sustainable use of the natural resources around them.	People that benefit from improved natural resource management	115,016
	CAPACITY DEVELOPMENT People gain the skills and resources they need to own their future.	Partner organizations that have improved their performance	1,106
	ENABLING ENVIRONMENTS An inclusive, transparent and effective environment enables people to be active members of society.	Citizens participating in initiatives that resulted in positive state-society engagement	108,141
	MARKET ENGAGEMENT Markets act as a galvanizing force for local development.	Projects where businesses and markets are a force for positive change	24

pact's integrated approach

Poverty and marginalization don't have a single cause or a single solution. Recognizing the complexity of people's lives, Pact uses an integrated approach to development — one that is holistic, community-driven and adaptable. When interventions reinforce each other – when we tackle poverty on many fronts in a given community – the result equals more than the sum of the parts, especially when systemic improvements build an environment for sustainable success. People own their future when they live a healthy life, earn a dignified living, benefit from the natural world around them and unleash their capacity.

When we tackle poverty on many fronts in a given community, the result equals more than the sum of the parts.



nigeria

PROMOT With interventions in health, governance and capacity development, Pact's PROMOT program is helping to reduce mother-to-child HIV transmission in Nigeria. With our local partners, we're training health workers who are providing vital HIV education and encouraging pregnant women to get testing and treatment.



myanmar

Shae Thot Shae Thot alleviates poverty and improves health, livelihoods, natural resource management, governance and markets in thousands of villages. Partnering with local organizations, Shae Thot builds local capacity for decision-making and long-term planning. The program trains health workers, increases the percentage of women who give birth with skilled birth attendants, and improves access to potable water, hygiene and sanitation, while helping women increase their income.



tanzania

Pamoja Tuwalee Pact works with local nonprofits and government agencies that, in turn, work with families and caregivers in their communities to meet the basic needs of at-risk children. The program also uses Pact's award-winning WORTH model to help women increase their income and better provide for their children.



africa's great lakes region

iTSCI Pact implements the only internationally recognized mineral traceability system, called iTSCI, in Africa's Great Lakes region. The system certifies minerals as conflict-free and helps formalize artisanal mining, making it a safer, more secure livelihood for those who depend on it. Led by ITRI and TIC, the project partners with national governments, local organizations, and hundreds of companies.



malawi

FISH Pact combines interventions in the areas of natural resource management, livelihoods, governance and capacity development to help local authorities and communities better protect four of Malawi's largest lakes, which play a critical role in the country's health and economic wellbeing, providing nutrition and income for families, fishers, traders and processors.

At Pact, we work to create lasting impact in three main areas: health, livelihoods and natural resource management. And we do it using three core approaches: strengthening local capacity, forging effective governance systems and transforming markets into a force for development. Together, these are the six impacts and approaches that Pact is using around the world to make people's lives measurably better.

impacts



health



livelihoods



natural
resource
management

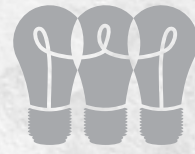
approaches



capacity
development



enabling
environments



market
engagement



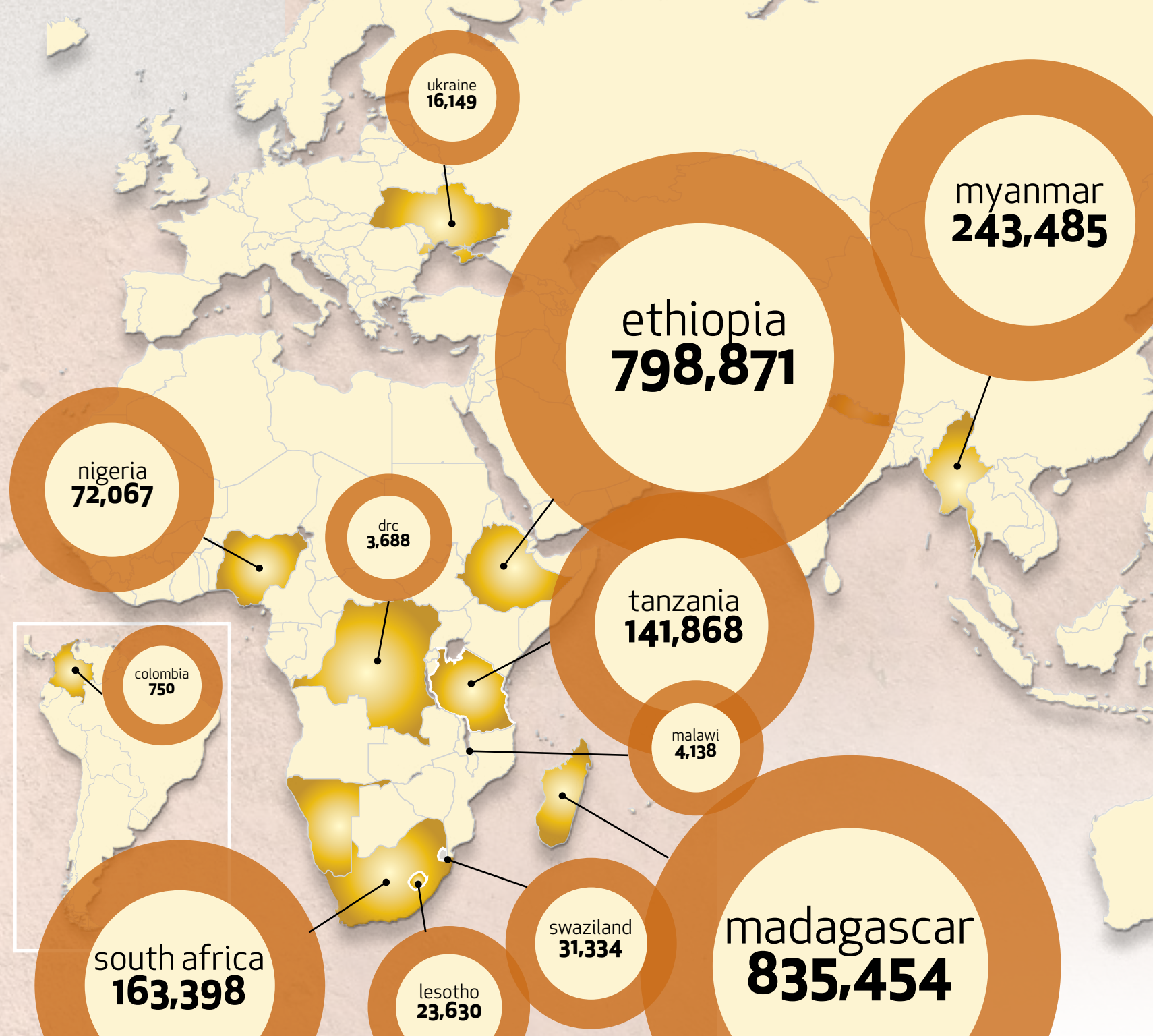


measuring health

2,321,648

people with improved access to health care and social services

In communities around the world, Pact is giving people better access to vital health and social services — from HIV and AIDS care and prevention to protections for vulnerable children. All of our health programs focus on strengthening local systems and building the capacity of local institutions to improve services long beyond Pact's presence.

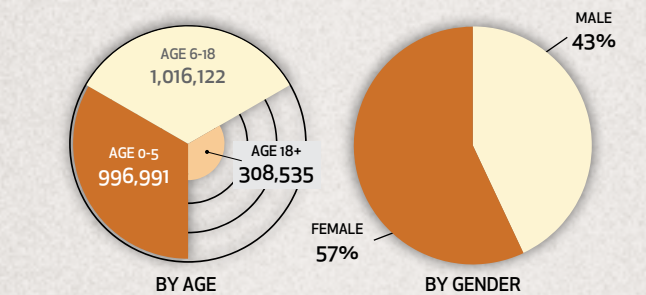


+ table view

country	Number of people with improved access to health care and services	Health and social systems strengthened
Colombia	750	
DRC	3,688	
Ethiopia	798,871	
Lesotho	23,630	8
Madagascar	835,454	210
Malawi	4,138	
Myanmar	243,485	1,091
Namibia		17
Nepal		1
Nigeria	72,067	37
South Africa	163,398	
Swaziland	31,334	
Tanzania	141,868	65
Ukraine	2,965	39
Grand Total	2,321,648	1,468

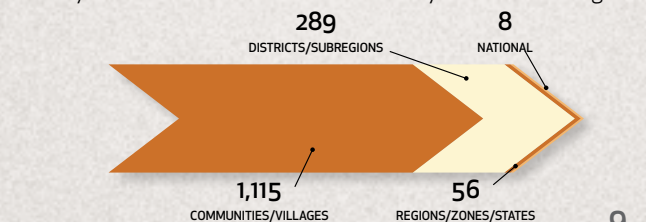
+ gender/age data

People with improved access to health and social services



+ systems data

System levels at which health and social systems were strengthened.



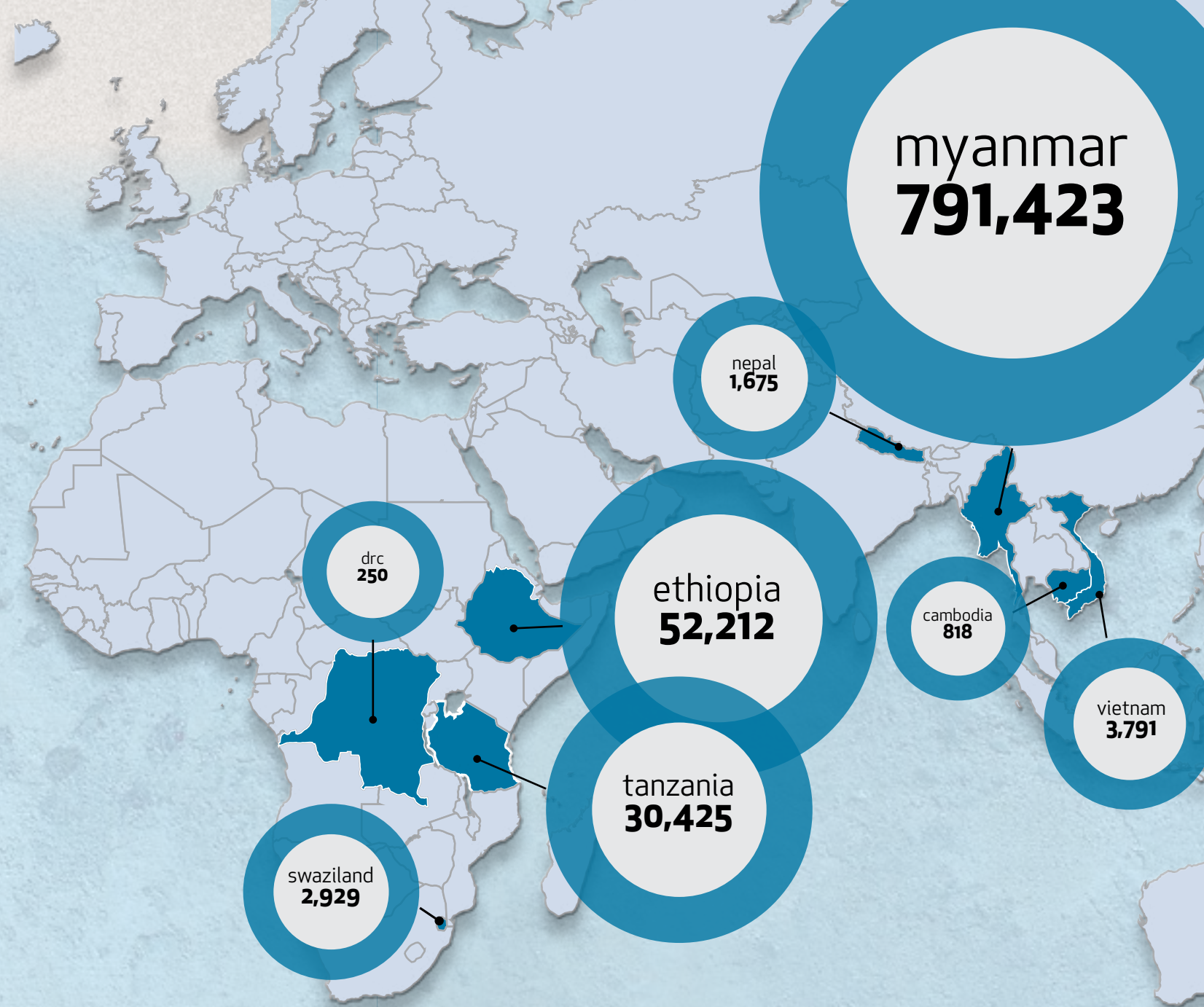


measuring livelihoods

883,523

people with increased income

Pact helps people with limited livelihood choices earn a dignified living and be income-secure. Often tightly linked to our efforts in health, natural resource management, governance and markets, our livelihoods work gives those who are poor the tools, knowledge and access to credit to enable them to truly own their future.

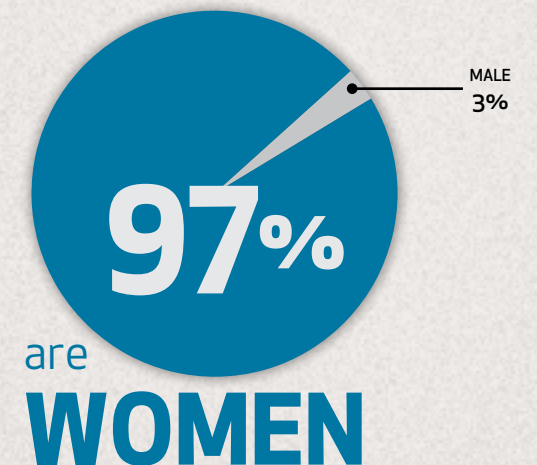


+ table view

country	Number of people with increased net income		total
	women	men	
Cambodia	688	130	818
DRC	106	144	250
Ethiopia	49,601	2,611	52,212
Myanmar	769,468	21,955	791,423
Nepal	1,565	110	1,675
Swaziland	2,233	696	2,929
Tanzania	26,049	4,376	30,425
Vietnam	3,791	0	3,791
Grand Total	853,501	30,022	883,523

+ gender

Of those who enjoyed an increase in net income in 2015,



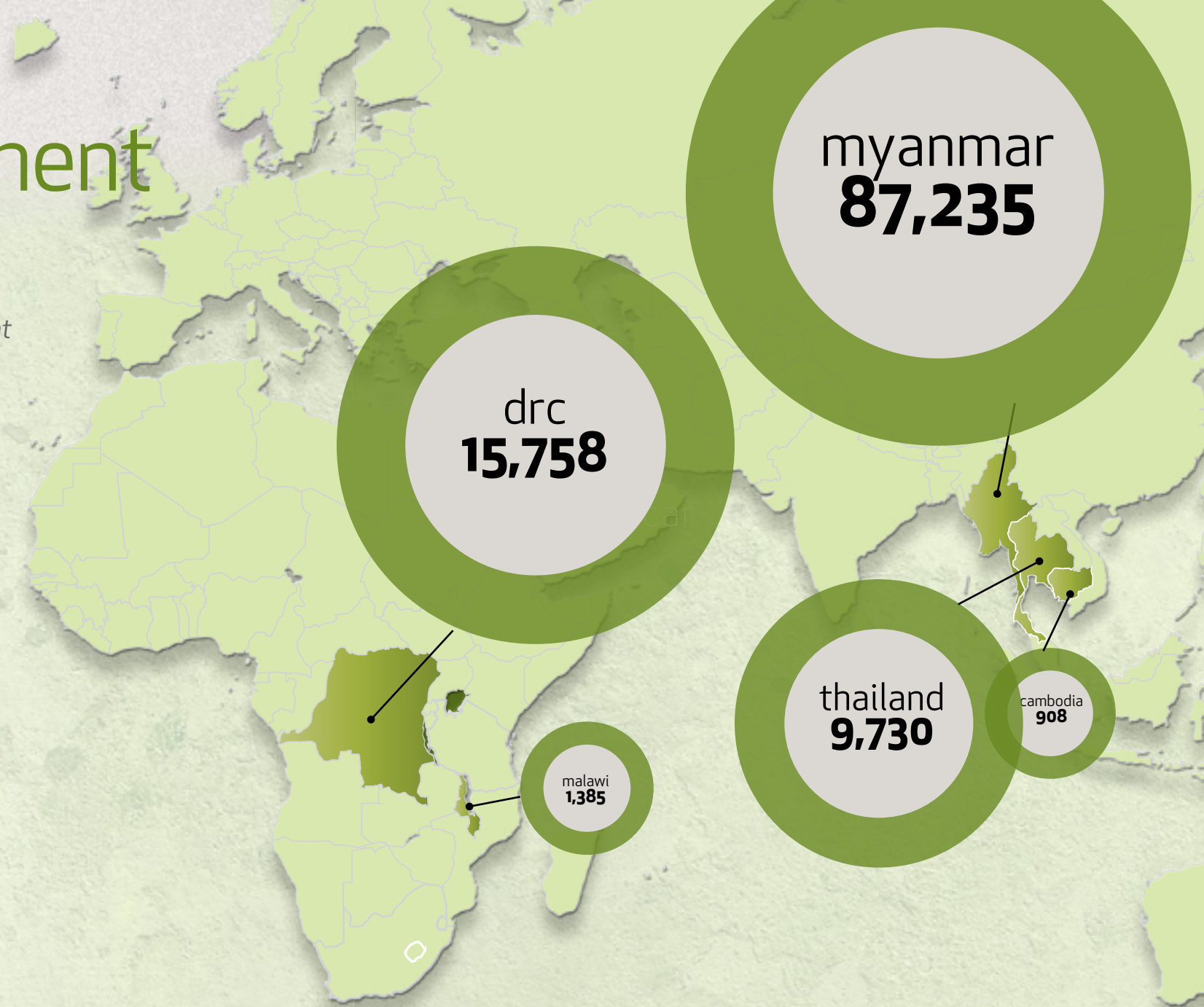


measuring natural resource management

115,016

people who benefited from improvements in the management of natural resources

Pact works with local organizations and governments to help communities sustainably benefit from the natural resources around them, from forests and water to cropland and mineral deposits. We work to forge effective systems for natural resource management and build responsible nature-based enterprises, allowing those we serve to truly own their future.



+ table view

country	People who benefited from better management of natural resources	Total number of hectares improved
Cambodia	908	
DRC	15,758	239,022
Malawi	1,385	37,069
Myanmar	87,235	3,970
Thailand	9,730	
Grand Total	115,016	280,061

+ deep dive

Mekong Partnership for the Environment

Largely focused on governance, Pact's Mekong Partnership for the Environment project is also using capacity development and markets to improve natural resource management and promote socially and environmentally responsible development in Asia's Mekong region. We're engaging governments, businesses and civil society organizations in Cambodia, Laos, Myanmar, Thailand and Vietnam, helping them work together for the benefit of the region's communities and families.

6

number of nations that pledged to work together for socially and environmentally responsible development in the Mekong region.



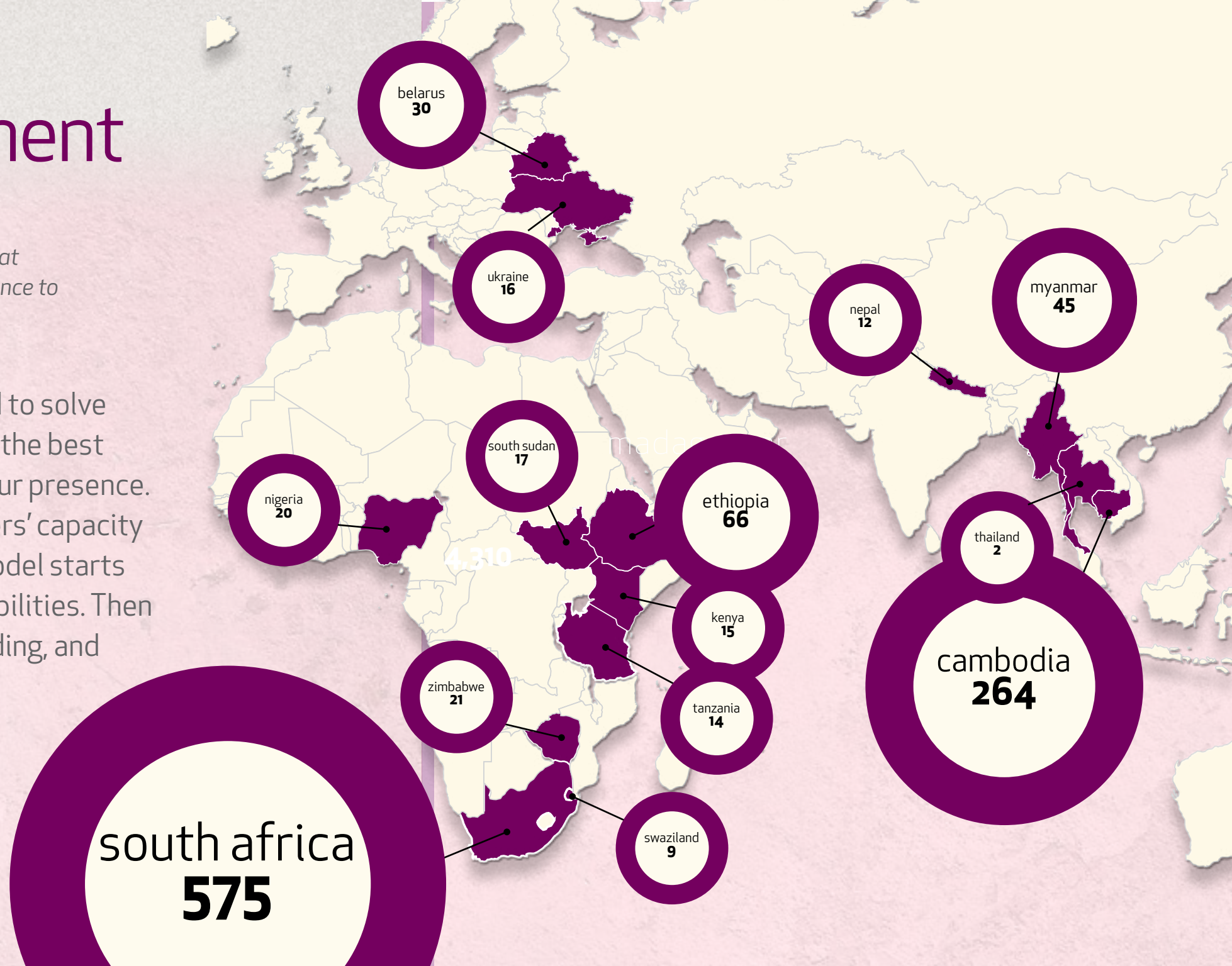


measuring capacity development

1,106

partner organizations that improved their performance to better serve others

We believe that local organizations are best suited to solve local problems – and that making them stronger is the best way to create meaningful, lasting impact beyond our presence. That’s why all Pact projects include building partners’ capacity to improve people’s lives. Our capacity-building model starts with a thorough assessment of an organization’s abilities. Then we provide training, mentorship and targeted funding, and objectively track improvement.

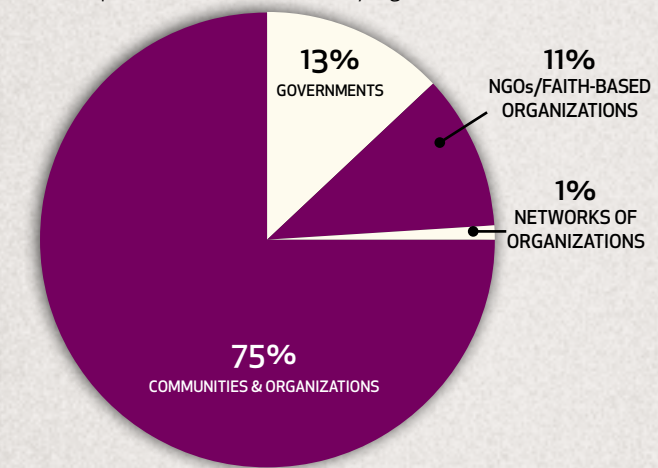


+ table view

country	partners with improved performance	country	partners with improved performance
Belarus	30	South Sudan	17
Cambodia	264	Swaziland	9
Ethiopia	66	Tanzania	14
Kenya	15	Thailand	2
Myanmar	45	Ukraine	16
Nepal	12	Zimbabwe	21
Nigeria	20	Grand Total	1,106
South Africa	575		

+ type of organizations

Most of the 1,106 organizations that improved their performance were community organizations.



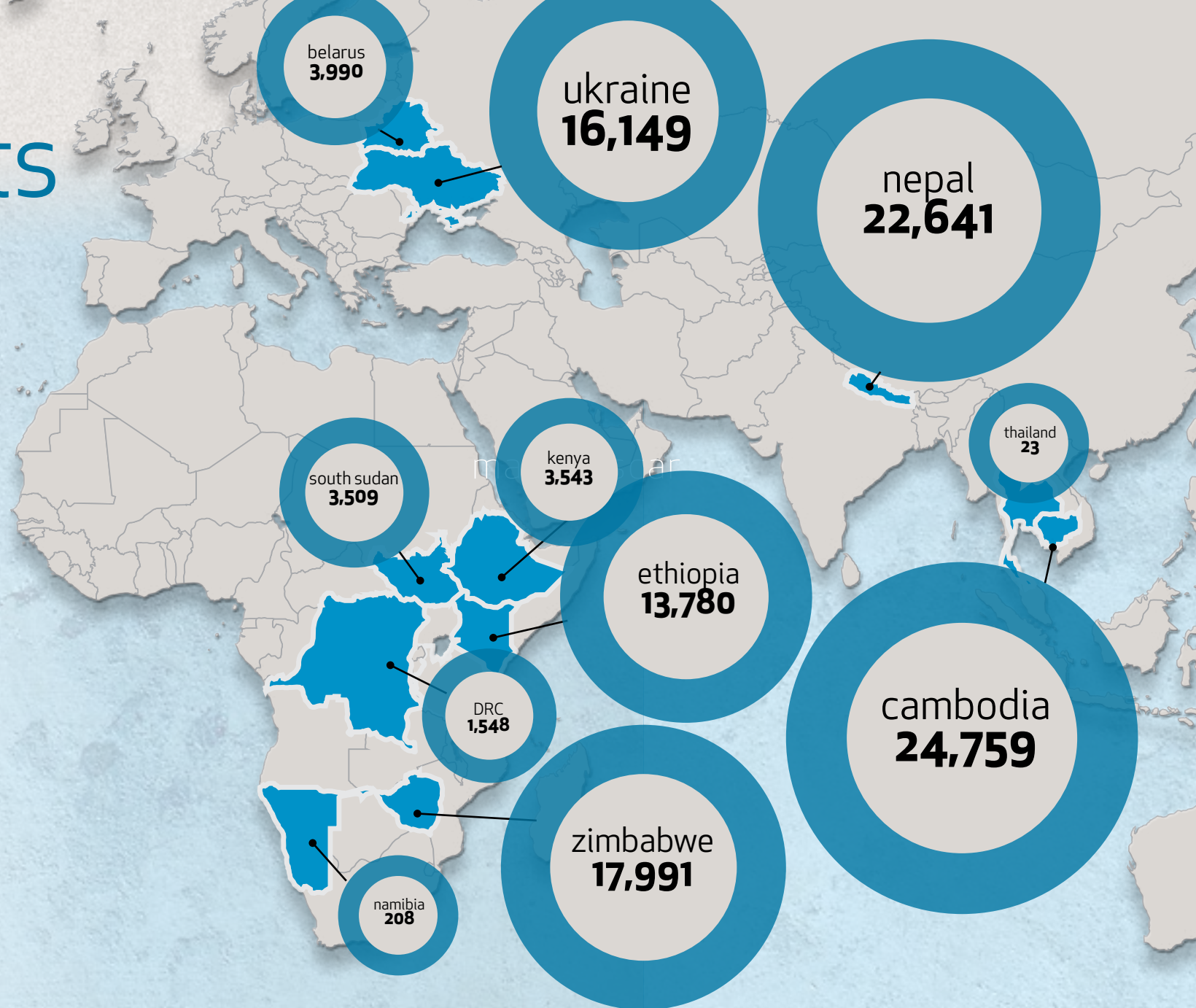


measuring enabling environments

108,141

citizens participated in Pact-supported initiatives resulting in positive state-society engagement

Pact enables people to exercise their voice by fostering national, regional and local governance that's inclusive, transparent and accountable. Our efforts to create environments that enable people to exercise their voice and take ownership of their future cut across all the work we do.

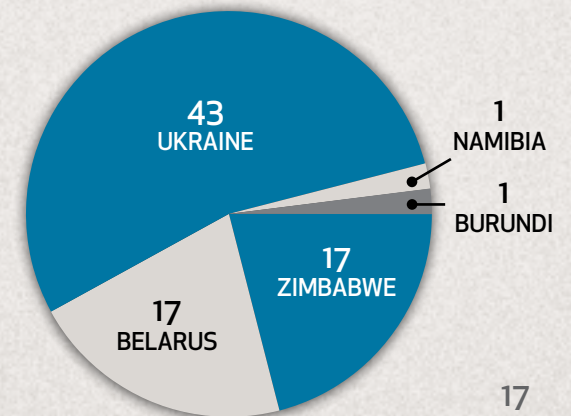


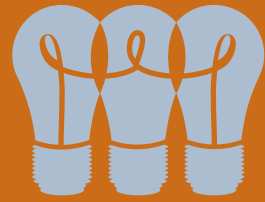
+ table view

country	Citizens participating in initiatives resulting in positive state-society engagement	Initiatives resulting in positive state-society engagement
Belarus	3,990	113
Burundi		1
Cambodia	24,759	1,688
Colombia		1
DRC	1,548	
Ethiopia	13,780	36
Kenya	3,543	49
Namibia	208	7
Nepal	22,641	1,917
South Sudan	3,509	152
Thailand	23	1
Ukraine	16,149	60
Zimbabwe	17,991	301
Grand Total	108,141	4,326

+ policy changes

Pact's efforts led to **79** policy changes at the national and local levels

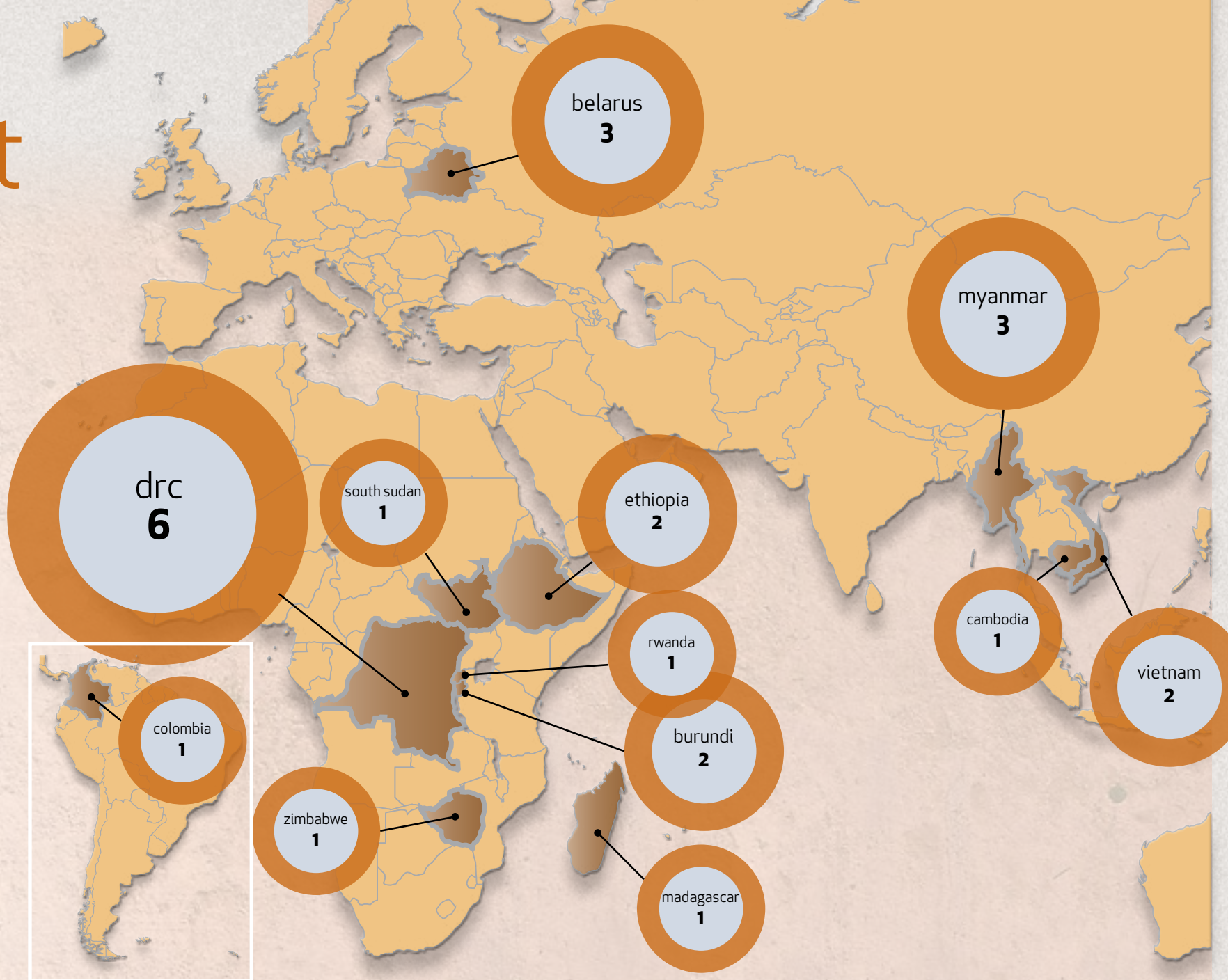




measuring market engagement

24 projects where business and markets are a force for positive change

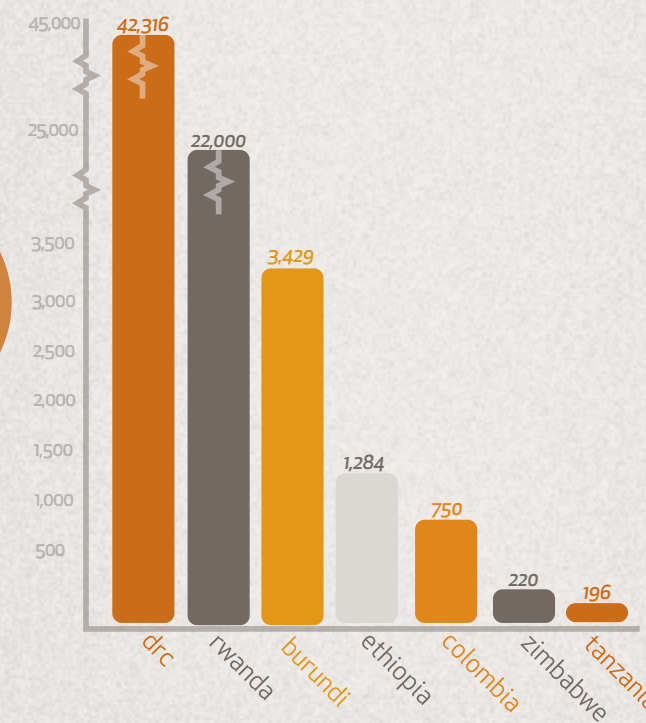
Pact strengthens local economies by assessing markets and transforming them into a force for development. Working with civil society organizations, government and other stakeholders, we foster markets that are based on safe, non-exploitative practices and the sustainable use of natural resources, particularly in the mining and forestry sectors.



+ deep dive

Mines to Markets

Spanning many countries, Pact's Mines to Markets initiative is making artisanal and small-scale mining safer, more environmentally sustainable and more lucrative for the men and women who depend on it for their livelihood. We work at every point along the mineral supply chain to promote the sector's formalization, stop human rights abuses and assure minerals as conflict-free. We provide miners with safety and hygiene training, empower women miners to explore other livelihoods options and address problems that lead to child labor at mine sites. **In 2015, we reached more than 70,000 miners in DRC, Rwanda, Burundi, Ethiopia, Zimbabwe, Colombia and Tanzania (see breakout by country below).**





Our work spans 80 projects in dozens of countries in Africa, Asia, Europe and the Americas. The vast majority of those projects employ an integrated approach to international development, which we are confident is the best way to enable people to take ownership of their future.



by country, integration and impact



BELARUS

Pact works in Belarus to promote a strong civil society by building the capacity of local organizations, making room for progressive reforms and civic activism for positive social change.

-  **30** PARTNERS IMPROVED THEIR PERFORMANCE.
-  **3,990** CITIZENS PARTICIPATED IN **113** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **17** POLICY CHANGES.
-  **3** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

BURUNDI

In Burundi, Pact works to ensure mining is a safer, more secure livelihood for artisanal and small-scale miners by enhancing mineral traceability and formalizing trade.

-  **1** INITIATIVE RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **1** POLICY CHANGES.
-  **2** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.




CAMBODIA

For more than 20 years, Pact has been implementing an integrated approach to improving lives in Cambodia, bridging gaps between sectors so communities can respond to their development challenges holistically.

-  **818** PEOPLE INCREASED THEIR NET INCOME, AND **30** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
-  **908** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.
-  **264** PARTNERS IMPROVED THEIR PERFORMANCE.
-  **24,759** CITIZENS PARTICIPATED IN **1,688** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
-  **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

COLOMBIA

In Colombia, Pact works with partners across the mining, health, education, and public sectors to combat child labor and address its complex set of underlying causes.

-  **750** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.
-  **1** INITIATIVE RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
-  **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.





DEMOCRATIC REPUBLIC OF CONGO

Pact works throughout Congo to ensure mining is a safer, more secure livelihood for artisanal and small-scale miners by enhancing mineral traceability and addressing child labor in mining.

-  **3,688** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.
-  **250** PEOPLE INCREASED THEIR NET INCOME.
-  **15,758** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **239,022** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.
-  **1,548** CITIZENS PARTICIPATED IN INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
-  **6** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.



ETHIOPIA

In Ethiopia, Pact strengthens government systems, supports artisanal miners' and caregivers' capacity to earn a dignified living, and improves management of natural resources and access to critical health and education services.

-  **798,871** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES .
-  **52,212** PEOPLE INCREASED THEIR NET INCOME, AND **2,870** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.
-  **66** PARTNERS IMPROVED THEIR PERFORMANCE.
-  **13,780** CITIZENS PARTICIPATED IN **36** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.
-  **2** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.


KENYA

Pact works in Kenya to foster peace and support the health, livelihoods, and wellbeing of communities by strengthening institutions and local civil society organizations.

-  **15** PARTNERS IMPROVED THEIR PERFORMANCE.
-  **3,543** CITIZENS PARTICIPATED IN **49** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.



LESOTHO

Pact is working to turn back the tide of HIV and AIDS in Lesotho through an integrated strategy of health systems strengthening, civil society capacity building, and prevention and access to care for vulnerable populations.

-  **23,630** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **8** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

MADAGASCAR

Throughout Madagascar, Pact is supporting basic health and social services by tackling the burden of malaria and tuberculosis among vulnerable populations and ensuring children receive an education and become active citizens.

-  **835,454** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES , AND **210** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.
-  **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.




by country, integration and impact

MALAWI


Pact enables vulnerable populations in Malawi and those dependent on natural resources to be healthy and income-secure by building the capacity of local organizations to provide key health services and responsibly manage the country's fisheries.

 **4,138** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.


 **1,385** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **37,069** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.


MYANMAR


For almost 20 years, Pact has been working in Myanmar to improve communities' resiliency by improving their access to health services, ability to generate income, and food security.

 **243,485** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **1,091** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **791,423** PEOPLE INCREASED THEIR NET INCOME, AND **41,407** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **87,235** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **3,970** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.


 **45** PARTNERS IMPROVED THEIR PERFORMANCE.

 **3** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

NAMIBIA

Pact works with the government of Namibia and community-based organizations to improve their capacity to address the effects of HIV and AIDS on the country.


 **17** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **208** CITIZENS PARTICIPATED IN **7** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **1** POLICY CHANGE.

NEPAL

In Nepal, Pact supports good governance and participatory local development planning processes by improving the capacity of citizens and civil society to influence government decisions.

 **1** HEALTH AND SOCIAL SERVICE SYSTEM WAS STRENGTHENED.

 **1,675** PEOPLE INCREASED THEIR NET INCOME, AND **226** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.


 **12** PARTNERS IMPROVED THEIR PERFORMANCE.

 **22,641** CITIZENS PARTICIPATED IN **1,917** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

NIGERIA


In Nigeria, Pact works with local partners to support a healthy population, building the capacity of government and local organizations to improve the health of mothers and their families.

 **72,067** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **37** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **20** PARTNERS IMPROVED THEIR PERFORMANCE.

RWANDA


Pact works to ensure Rwanda's mineral resources provide a safer, more secure livelihood for the communities that depend on them by improving mineral traceability.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

SOUTH AFRICA


Throughout South Africa, Pact works with local partners to build organizational and technical capacity to deliver quality HIV care, treatment, and prevention services.

 **163,398** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.


 **575** PARTNERS IMPROVED THEIR PERFORMANCE.

SOUTH SUDAN

In the world's newest country, Pact is supporting the formation of a peaceful, just, and inclusive South Sudan through peace-oriented, community-focused development and governance interventions.

 **17** PARTNERS IMPROVED THEIR PERFORMANCE.

 **3,509** CITIZENS PARTICIPATED IN **152** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.


 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

SWAZILAND

Reducing the impact of HIV and AIDS requires a multifaceted approach. In Swaziland, Pact works with youth, local communities, and civil society to ensure they have the tools necessary to combat the disease.


 **31,334** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **2,929** PEOPLE INCREASED THEIR NET INCOME, AND **32** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.


 **9** PARTNERS IMPROVED THEIR PERFORMANCE.

TANZANIA

In Tanzania, Pact enables communities to take charge of their own social and economic development by improving access to health services, providing for vulnerable children, and helping individuals become income-secure.

 **141,868** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **65** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **30,425** PEOPLE INCREASED THEIR NET INCOME, AND **4,310** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **14** PARTNERS IMPROVED THEIR PERFORMANCE.




by country, integration and impact

THAILAND

Pact works across Thailand to advance responsible development practices that include inclusive multi-stakeholder dialogue for safeguarding the social and environmental outcomes of regional development projects.

 **9,730** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.

 **2** PARTNERS IMPROVED THEIR PERFORMANCE.

 **23** CITIZENS PARTICIPATED IN **1** INITIATIVE RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

UKRAINE

In Ukraine, Pact's HIV and governance work empowers marginalized populations to lead healthy lives and to continue pushing for transparent and democratic governance.


 **2,965** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **39** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **16** PARTNERS IMPROVED THEIR PERFORMANCE.

 **16,149** CITIZENS PARTICIPATED IN **60** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **43** POLICY CHANGES.

VIETNAM


Pact supports growth and entrepreneurship across Vietnam through multi-stakeholder dialogue for responsible development and women's economic empowerment.

 **3,791** PEOPLE INCREASED THEIR NET INCOME, AND **201** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.


 **2** PROJECTS INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

ZIMBABWE

In Zimbabwe, Pact promotes equitable and peaceful systems, building local organizational capacity to better serve their communities and addressing challenges faced by artisanal and small-scale miners.

 **21** PARTNERS IMPROVED THEIR PERFORMANCE.

 **17,991** CITIZENS PARTICIPATED IN **301** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT, AND POSITIVELY INFLUENCED **17** POLICY CHANGES.

 **1** PROJECT INCLUDED BUSINESSES AND MARKETS AS A FORCE FOR POSITIVE CHANGE.



Pact envisions a world where those who are poor and marginalized exercise their voice, build their own solutions, and take ownership of their future.



*measuring
the mission* 2015

learn more at pactworld.org/our-results