

**Lives,**  
*transformed.*



**MEASURING  
PACT'S MISSION 2018**





## OUR 2018 IMPACT



### Health

**We support vulnerable people to access the health and social services they need to enjoy a healthy life.**

**2,500,299** people with improved access to health and social services



### Livelihoods

**We empower people with limited livelihood choices to gain the resources and access they need to become income-secure.**

**1,192,606** people with increased net income and savings

### Environment and resilience-building

**We partner with resource-dependent communities to help them gain lasting benefit from the sustainable use of the natural resources around them.**

**436,841** people benefiting from improved natural resource management



### Capacity development

**We help systems, organizations and individuals learn, adapt and create sustainable development outcomes.**

**1,192** partner organizations that have improved their performance

### Governance

**We support an enabling environment that fosters inclusive, transparent and accountable governance.**

**153,026** citizens participating in initiatives that resulted in positive state-society engagement



### Business and markets

**We tap into the power of markets as a force for development.**

**9** projects where businesses and markets were a force for positive change



# It is one thing for someone's life to be changed for the better. It is another for a life to be transformed.

In all of Pact's work, we strive for the latter – for a world where everyone owns their future. We do this by using a systemic approach to fundamentally shift conditions that underlie poverty. In partnership with local organizations, businesses, governments and the communities we serve, we are strengthening health systems, increasing economic opportunity, building local capacity and self-reliance, boosting citizens' engagement in their own governance, leveraging market forces for social impact, and more.

The results of this work are quantified in Measuring Pact's Mission. Pact began measuring and reporting our impact with standardized indicators eight years ago. The numbers that follow are for the 2018 fiscal year, from October 2017 to September 2018. We use a set of 12 global indicators that reflect our results in six areas – health, livelihoods and economic opportunities, environment and resilience-building, capacity development, governance, and business and markets.

While we present global aggregates, each number represents more than the number of lives or communities touched by Pact: Each number represents lives and communities transformed by systemic interventions that address overlapping, complex challenges. A single initiative emerging from positive state-society engagement represents the concerted effort of a host of brave individuals taking charge of their future by engaging, collaborating and sometimes conceding to a new perspective, despite challenges to their long-term livelihoods. A single person with increased income and savings represents the courage, initiative and tenacity necessary to build and protect a financial future in the face of immediate health threats. A single person with improved access to health and social services represents the host of formal and informal institutions that worked together to overcome social stigma and resource limitations in the face of environmental or political challenges.

Pact is committed to rigorous measurement and data transparency. A handbook that defines our indicators and describes our methodology is available upon request, and our website, [pactworld.org](http://pactworld.org), includes interactive visualizations of our results, including historical data.

*For more information, contact our results and measurement team, [rm@pactworld.org](mailto:rm@pactworld.org).*

# Health

In partnership with communities, governments, the private sector, and local nonprofits and care providers, we improve health and social systems around the world, especially those that serve people who are challenged by poverty and marginalization. We pioneer sustainable health programming that places local communities at the heart of our work. Our programming builds on platforms of HIV/AIDS services, family and child health, and social services for orphans and vulnerable children.



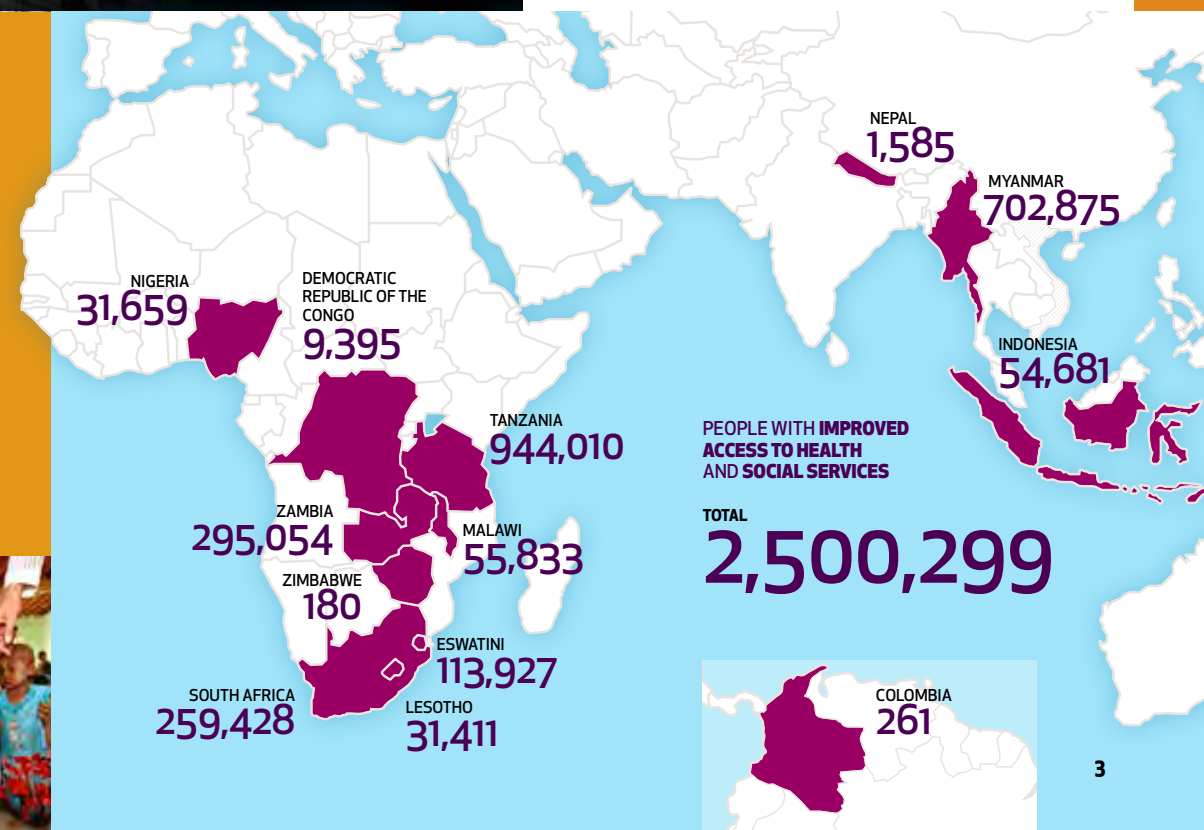
In Myanmar, Pact is partnering with rural communities to overcome longstanding health challenges.

	PEOPLE WITH IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES	STRENGTHENED HEALTH AND SOCIAL SYSTEMS
Colombia	261	—
DRC	9,395	—
Eswatini	113,927	3
Indonesia	54,681	—
Lesotho	31,411	2
Malawi	55,833	7
Myanmar	702,875	1,267
Nepal	1,585	—
Nigeria	31,659	12
South Africa	259,428	4
Tanzania	944,010	18
Zambia	295,054	—
Zimbabwe	180	—

TOTAL NUMBER OF STRENGTHENED HEALTH AND SOCIAL SYSTEMS

**1,313**

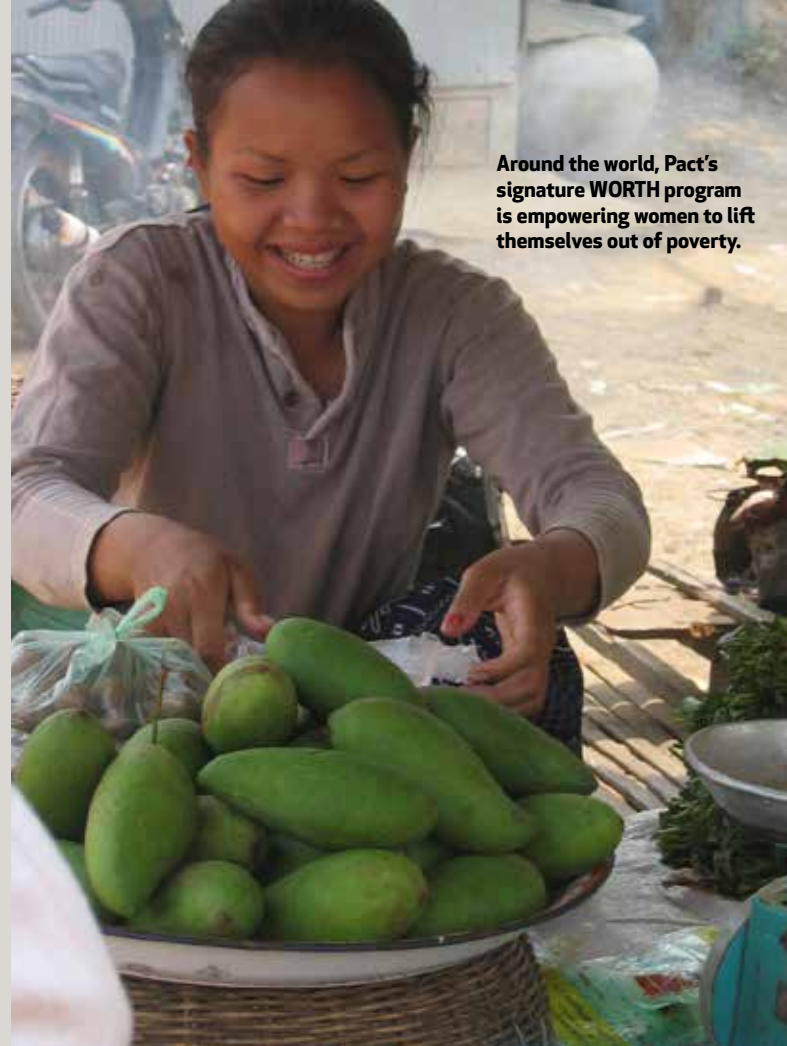
We helped connect **2.5 million people** with health and social services, and we strengthened more than **1,300 health and social systems.**





# Livelihoods and economic opportunities

Economic, environmental and social resilience and empowerment are at the core of people's ability to own their future, especially for women, youth and disadvantaged groups. Pact works hand in hand with the communities we serve, co-creating sustainable responses to improve their livelihood opportunities, resilience, human capital development and access to finance and markets.



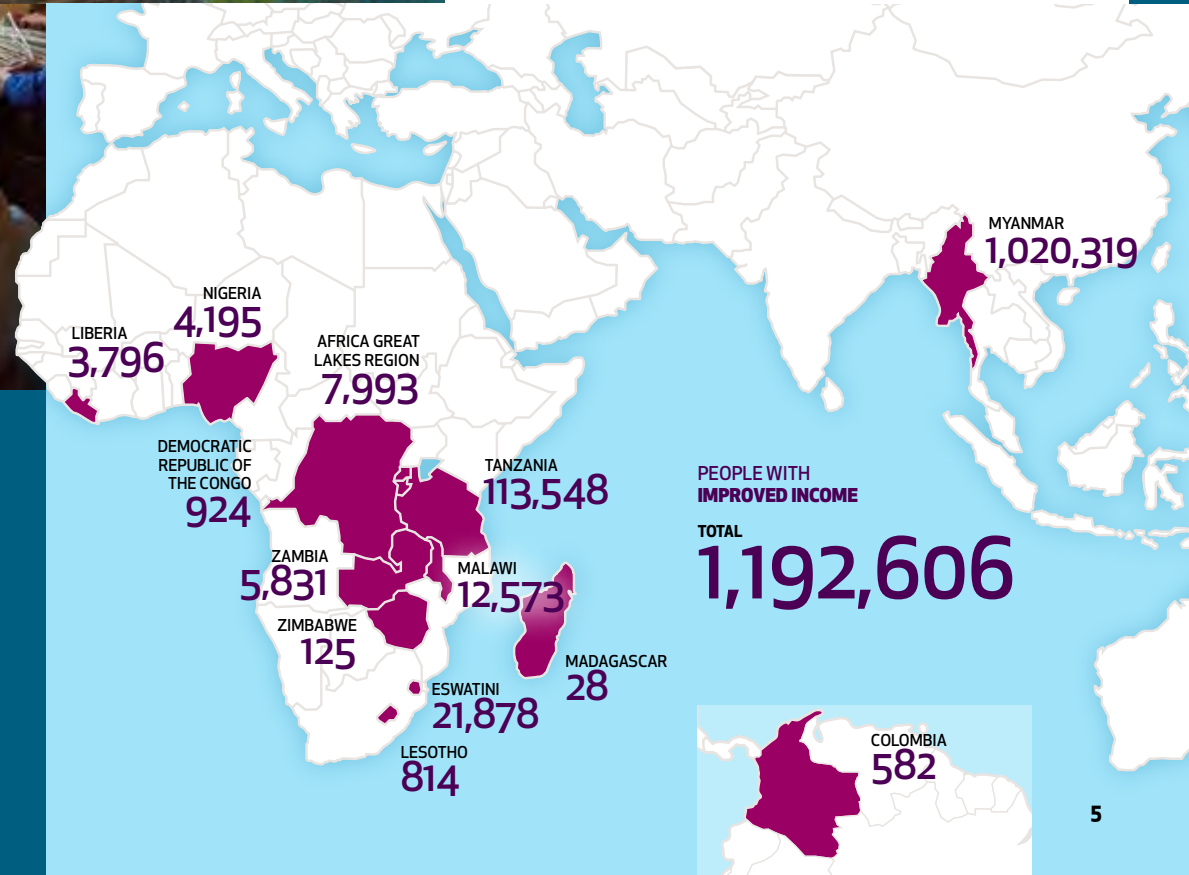
Around the world, Pact's signature WORTH program is empowering women to lift themselves out of poverty.

	PEOPLE WITH IMPROVED INCOME	GROUPS WITH INCREASED ASSETS
Africa Great Lakes Region	7,993	—
Colombia	582	—
DRC	924	36
Eswatini	21,878	1,133
Lesotho	814	—
Liberia	3,796	151
Madagascar	28	—
Malawi	12,573	106
Myanmar	22,205	2,265
Nigeria	4,195	663
PGMF* (Myanmar)	998,114	237,751
Tanzania	113,548	2,627
Zambia	5,831	2,021
Zimbabwe	125	—

\*Pact Global Microfinance Fund

TOTAL NUMBER OF GROUPS WITH INCREASED ASSETS

**246,753**



With Pact's support, nearly **1.2 million people** raised their income. More than **95 percent were women.**



# Environment and resilience-building

To make lasting change for the next generation, communities must have the skills, resources and opportunities they need to responsibly benefit from the natural resources around them, from fish to forests to mineral deposits. In partnership with governments and local organizations, we strengthen local capacity, build effective resource management systems and help people develop alternative and sustainable nature-based enterprises.



In Malawi, our FISH project is helping lakeside communities restore ecosystems and fish populations and adapt to climate change.

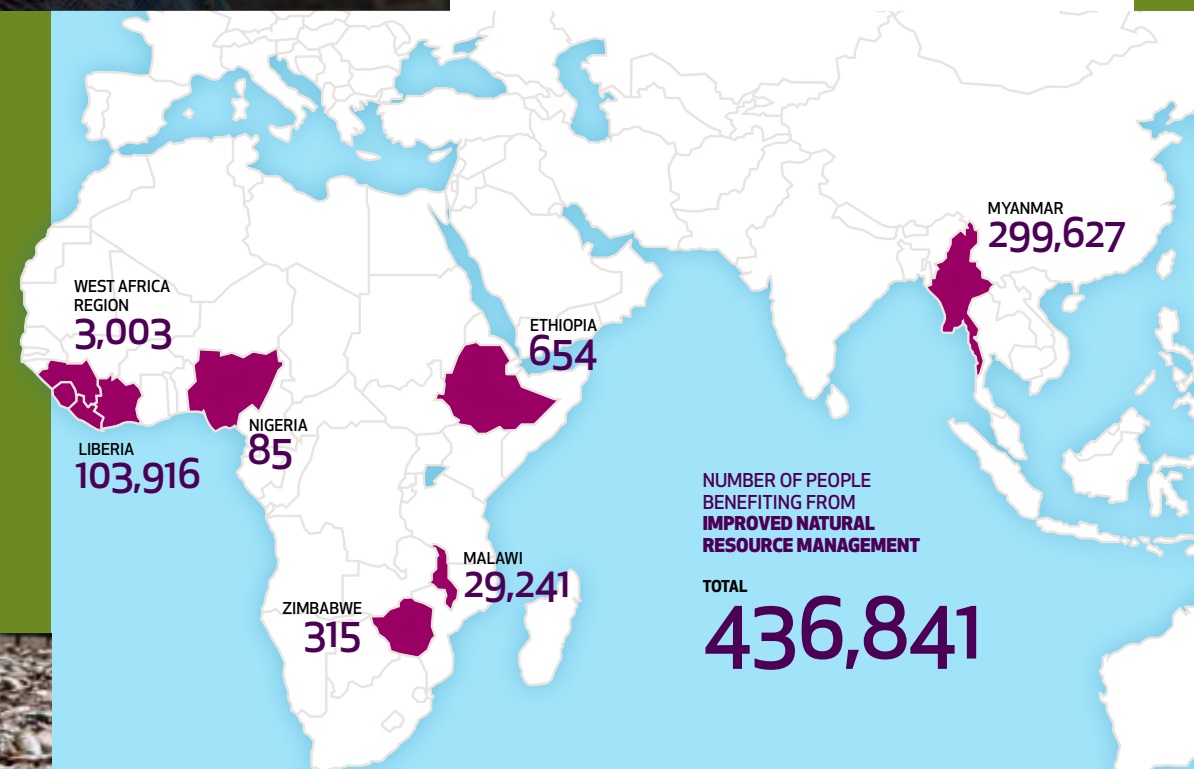


	PEOPLE BENEFITING FROM IMPROVED NATURAL RESOURCE MANAGEMENT	HECTARES UNDER IMPROVED MANAGEMENT
Ethiopia	654	47,564
Southeast Asia Region	—	130,000
Liberia	103,916	—
Malawi	29,241	250,072
Myanmar	299,627	—
Nigeria	85	—
West Africa Region	3,003	1,057,090
Zimbabwe	315	—

TOTAL HECTARES UNDER IMPROVED MANAGEMENT

**1,484,726**

More than **430,000 people** benefited from improved natural resource management because of Pact, and more than **1.4 million hectares** were brought under improved management.





# Capacity development

To sustainably transform communities, they must be self-reliant. Pact views capacity development as an approach, a process and an outcome. Capacity development must be intentional, go beyond knowledge transfer, rely on co-creation and co-implementation, incorporate technology in creative ways and agilely work within complex, adaptive systems. Pact's capacity development work is holistic and intersects all of our programming to best meet the needs of our local partners.

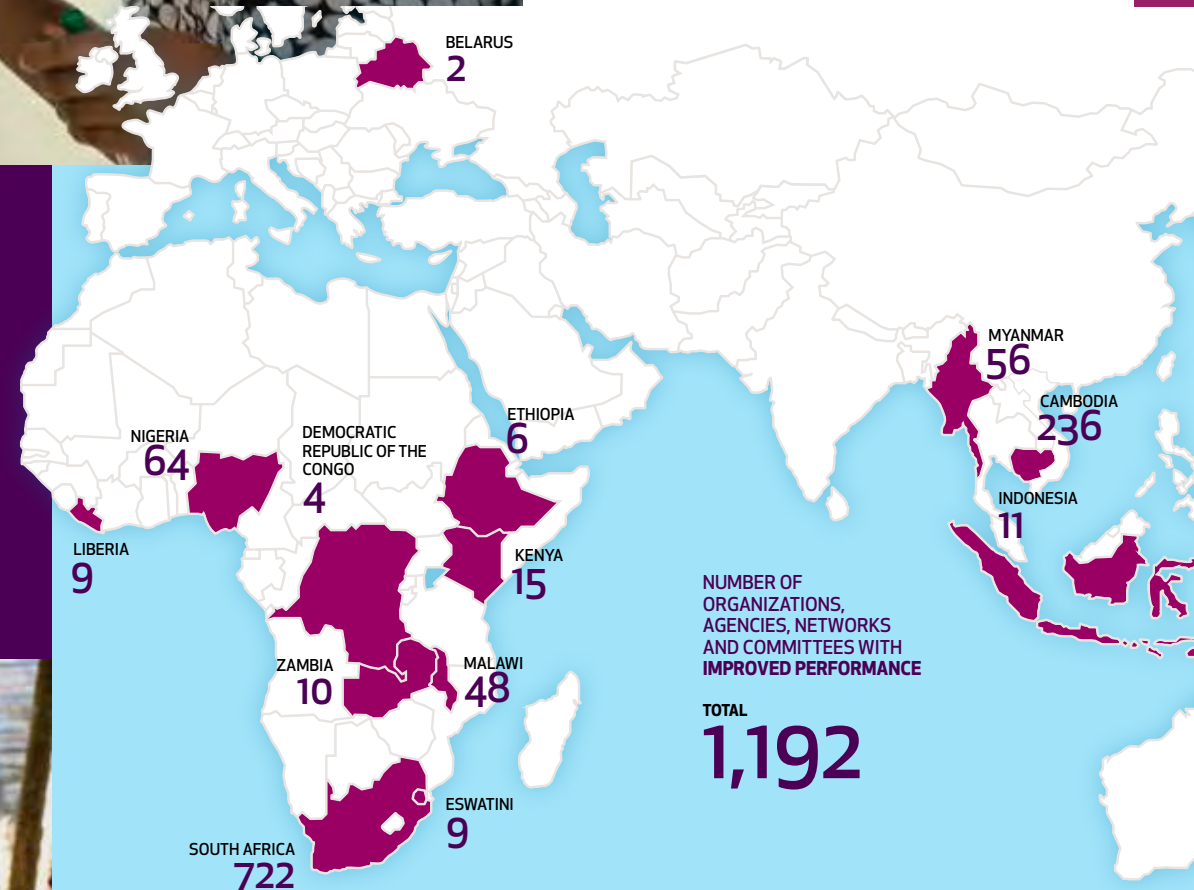


In Tanzania's Songwe region, Pact is building the capacity of local communities to reduce childhood stunting.

	NUMBER OF ORGANIZATIONS, AGENCIES, NETWORKS AND COMMITTEES WITH IMPROVED PERFORMANCE	SUSTAINABLE PARTNERS*
Belarus	2	6
Cambodia	236	—
DRC	4	—
Eswatini	9	—
Ethiopia	6	—
Indonesia	11	—
Kenya	15	—
Liberia	9	—
Malawi	48	—
Myanmar	56	—
Nigeria	64	—
South Africa	722	—
Zambia	10	—

\* A "sustainable" partner is one that has worked with Pact in the last three years and received direct funding from a donor in the current fiscal year

Pact helped nearly **1,200 local organizations**, government agencies, networks and community committees strengthen their capacity.



# Governance

Inclusive, transparent and accountable governance is essential to people's ability to own their future. Pact fosters such governance systems at the national, regional and local levels by empowering citizens and communities to speak their truth to power and by enabling government institutions to respond to citizens' needs, deliver quality services and effectively manage public resources. We promote cooperation among governments, communities, civil society and business.

In Ukraine, Pact's ENGAGE project is helping to build inclusive democracy. Among the civil society organizations Pact supports is KyivPride.

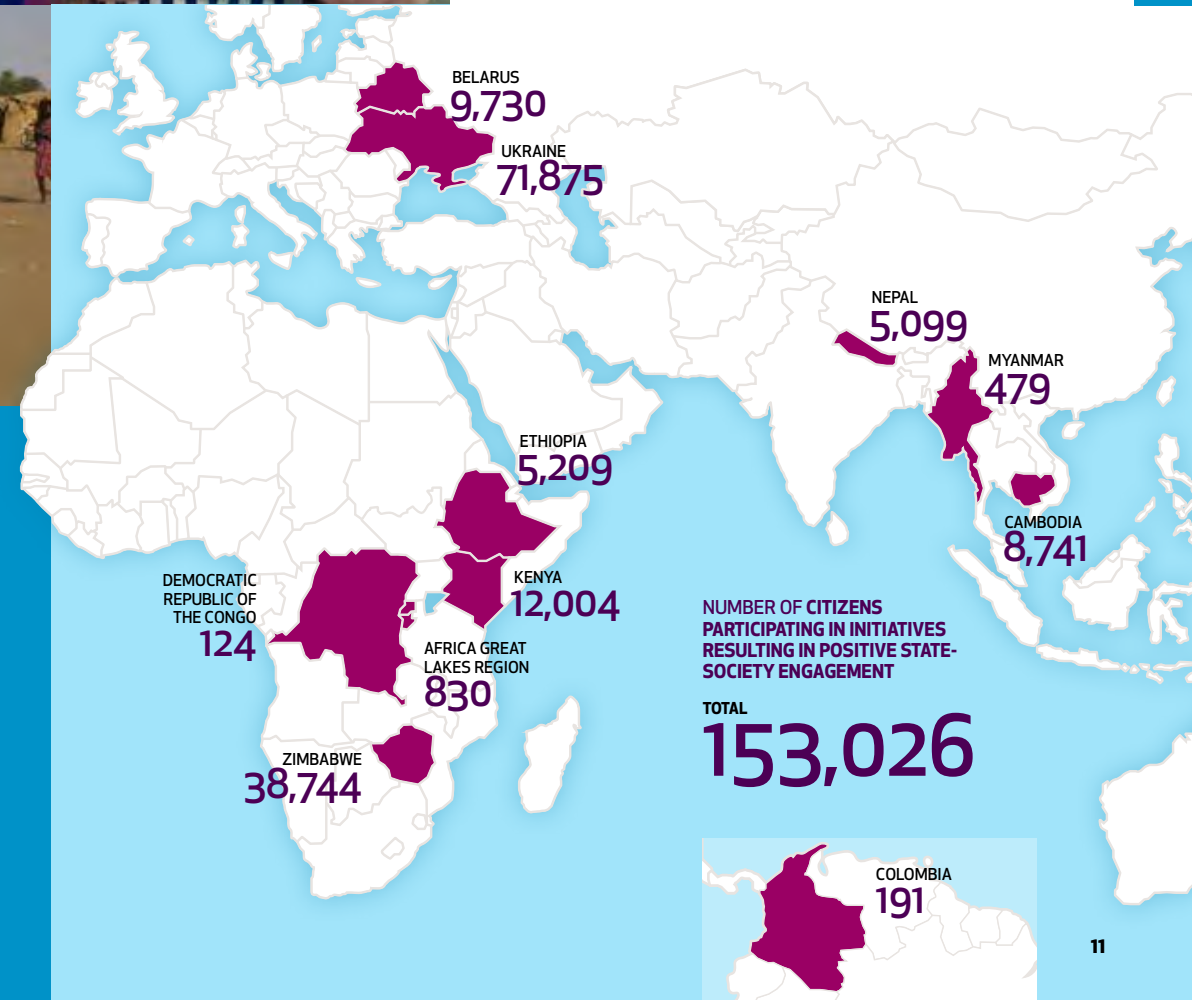


## CITIZENS PARTICIPATING IN INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT

	CITIZENS PARTICIPATING	INITIATIVES
Africa Great Lakes Region	830	—
Belarus	9,730	49
Cambodia	8,741	546
Colombia	191	5
DRC	124	—
Ethiopia	5,209	34
Kenya	12,004	183
Myanmar	479	54
Nepal	5,099	31
Ukraine	71,875	1,295
Zimbabwe	38,744	244

## TOTAL NUMBER OF INITIATIVES

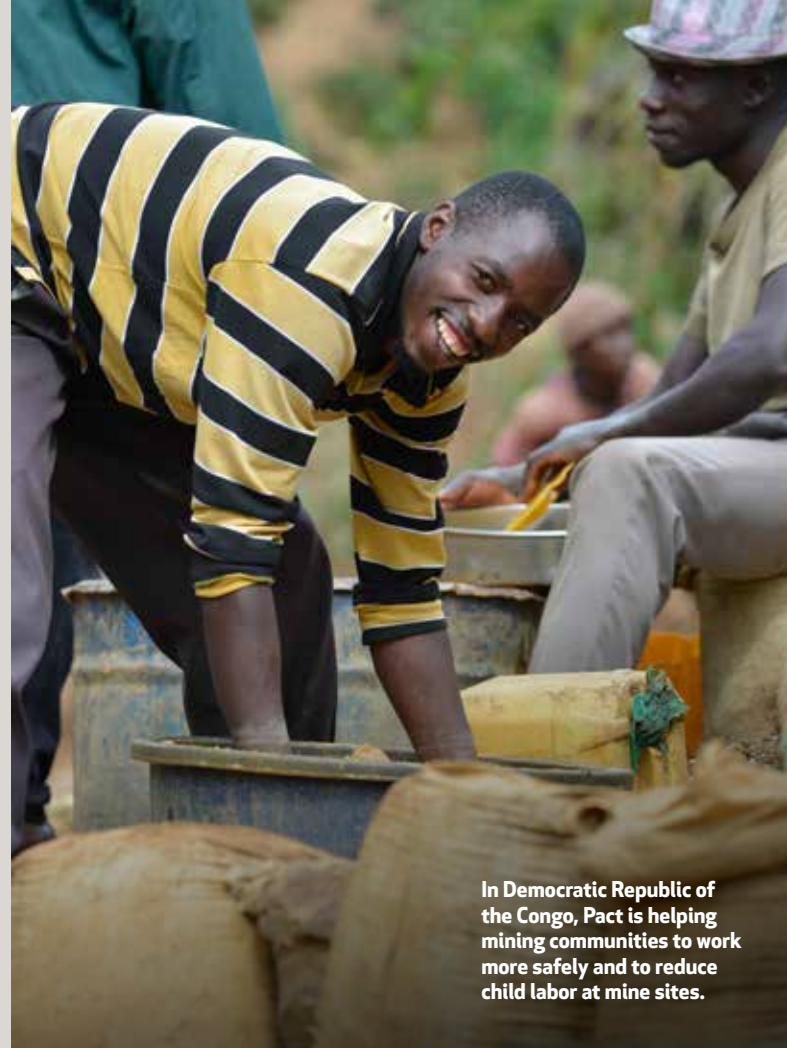
**2,441**



Our governance programming enabled more than **150,000** citizens to take part in **2,400** initiatives that resulted in positive state-society engagement.

# Business and markets

Using markets as a force for development means that communities have the systems and opportunities they need to achieve the change they desire. Pact's signature Mines to Markets program brings together government, industry and miners themselves to make artisanal and small-scale mining (ASM) safer, formal and more productive. Pact's efforts are helping to reveal and make the most of ASM's contributions to development in communities around the globe.



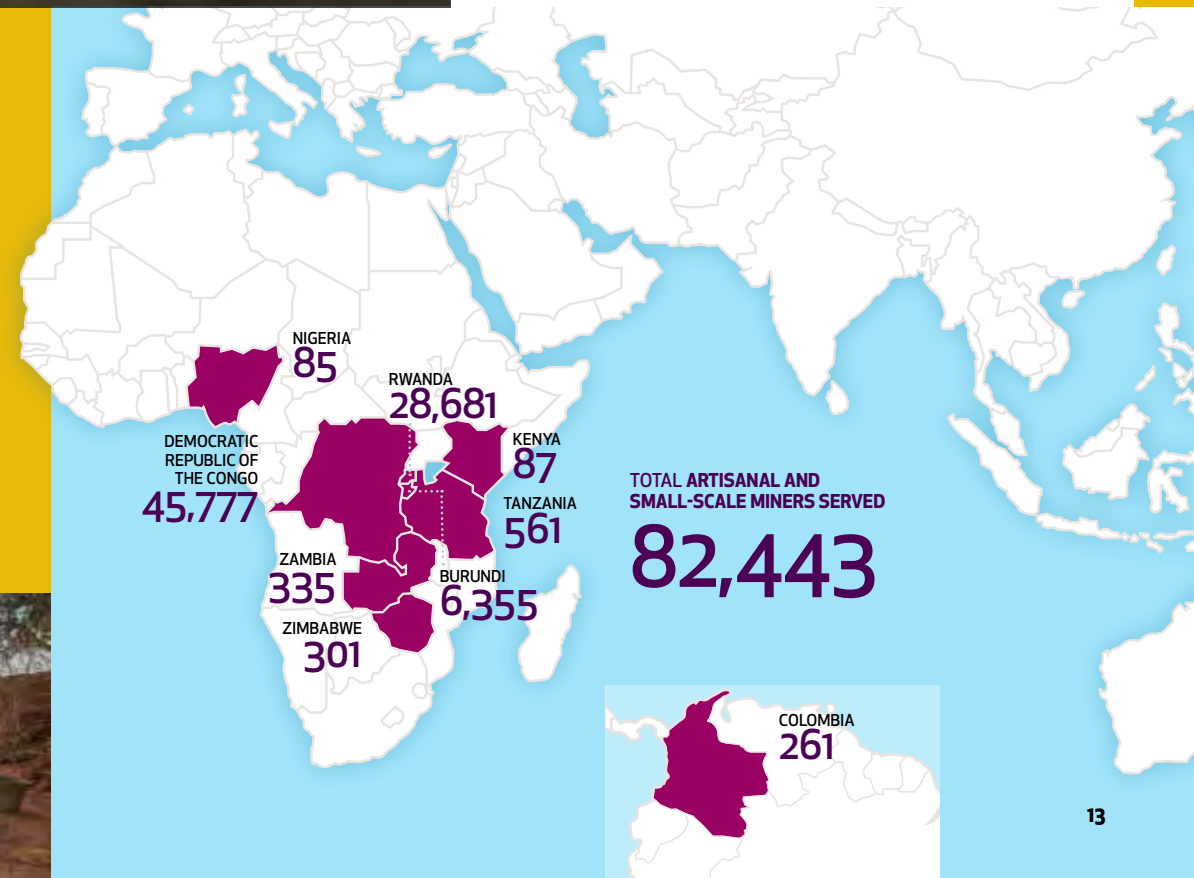
In Democratic Republic of the Congo, Pact is helping mining communities to work more safely and to reduce child labor at mine sites.



### ARTISANAL AND SMALL-SCALE MINERS SERVED

Burundi	6,355
Colombia	261
DRC	45,777
Kenya	87
Nigeria	85
Rwanda	28,681
Tanzania	561
Zambia	335
Zimbabwe	301

In Africa, Indonesia and Colombia, nine Pact projects leveraged business and markets as a force for positive change. We helped improve the lives of more than **82,000 artisanal and small-scale miners.**





## OUR IMPACT, BY COUNTRY

### AFRICA GREAT LAKES REGION

In Democratic Republic of the Congo, Rwanda and Burundi, Pact assists communities to gain lasting benefits from the more sustainable use of natural resources. Pact takes an integrated approach to its work in the mining sector, linking mining to livelihoods, governance, health, environment, and the strengthening of local, regional and national institutions.

 **7,993** PEOPLE INCREASED THEIR NET INCOME.

 **830** CITIZENS PARTICIPATED IN POSITIVE STATE-SOCIETY ENGAGEMENT.

 **1** PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

### BELARUS

Pact works in Belarus to promote a strong civil society by building the capacity of local organizations, making room for progressive reforms and civic activism for positive social change.

 **2** PARTNERS IMPROVED THEIR PERFORMANCE AND **6** GRADUATED TO DIRECT FUNDING.

 **9,730** CITIZENS PARTICIPATED IN **49** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **5** POLICY CHANGES.

### CAMBODIA

For more than 25 years, Pact has been implementing an integrated approach to improve lives in Cambodia, bridging gaps between sectors so communities can respond to their development challenges holistically.

 **236** PARTNERS IMPROVED THEIR PERFORMANCE.

 **8,741** CITIZENS PARTICIPATED IN **546** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **4** POLICY CHANGES.




### COLOMBIA

In Colombia, Pact works with partners and institutions to reduce child labor in gold and coal mining communities through an integrated approach that supports livelihoods, education, policy solutions and safe mining operations in addressing a complex set of underlying causes.

 **261** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **582** PEOPLE INCREASED THEIR NET INCOME.

 **191** CITIZENS PARTICIPATED IN **5** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **1** POLICY CHANGE.

 **1** PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

### DEMOCRATIC REPUBLIC OF THE CONGO

In Democratic Republic of the Congo, Pact assists communities to gain lasting benefits from the more sustainable use of natural resources. Pact takes an integrated approach to its work in the mining sector, linking mining to livelihoods, governance, health, environment, and the strengthening of local, regional and national institutions.

 **9,395** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **924** PEOPLE INCREASED THEIR NET INCOME, AND **36** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.


 **4** PARTNERS IMPROVED THEIR PERFORMANCE.

 **124** CITIZENS PARTICIPATED IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **3** POLICY CHANGES.

 **4** PROJECTS INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

### ESWATINI

Pact is reducing the impact of HIV and AIDS in Eswatini with a multifaceted approach, including working with youth, local communities and civil society to ensure they have the tools necessary to combat the disease.


 **113,927** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **3** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **21,878** PEOPLE INCREASED THEIR NET INCOME, AND **1,133** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **9** PARTNERS IMPROVED THEIR PERFORMANCE.

### ETHIOPIA

In Ethiopia, Pact strengthens government systems to identify, prevent and address issues that may lead to violent conflict and improves management of natural resources through community action planning and strengthening community-based structures. Pact also supports livelihood restoration efforts for mining communities.

 **654** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **47,564** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

 **6** PARTNERS IMPROVED THEIR PERFORMANCE.

 **5,209** CITIZENS PARTICIPATED IN **34** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

### INDONESIA

Across Indonesia, Pact is helping people live healthier lives by building the capacity of local organizations and by assisting the government in providing health services to vulnerable communities.

 **54,681** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **11** PARTNERS IMPROVED THEIR PERFORMANCE.

### KENYA


Pact works in Kenya and its border regions to foster peace and stability to support the health, livelihoods, wellbeing and resilience of communities by strengthening national and regional institutions and local civil society organizations.

 **15** PARTNERS IMPROVED THEIR PERFORMANCE.

 **12,004** CITIZENS PARTICIPATED IN **183** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **5** POLICY CHANGES.

### LESOTHO


Pact is working to turn back the tide of HIV and AIDS in Lesotho through an integrated strategy of health systems strengthening, civil society capacity development and prevention and access to care for vulnerable populations.

 **31,411** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **2** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **814** PEOPLE INCREASED THEIR NET INCOME.

### LIBERIA

Pact is supporting communities to develop forest-management capacity and key rural forest-based enterprises that provide sustainable economic opportunities for rural farmers and forest-dependent people while also stemming deforestation and biodiversity loss.

 **3,796** PEOPLE INCREASED THEIR NET INCOME, AND **151** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **103,916** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.

 **9** PARTNERS IMPROVED THEIR PERFORMANCE.


### MADAGASCAR

In Madagascar, Pact is supporting social services for young people by improving youth employability, professional skills and access to quality education through merit-based scholarships, tutoring and orientation sessions.


 **28** PEOPLE INCREASED THEIR NET INCOME.

### MALAWI

Pact enables vulnerable populations in Malawi, and those dependent on natural resources, to be healthy, HIV-free and income-secure by building the capacity of local organizations to provide key health services and responsibly manage the country's fisheries.

 **55,833** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **7** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **12,573** PEOPLE INCREASED THEIR NET INCOME, AND **106** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.


 **29,241** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **250,072** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

 **48** PARTNERS IMPROVED THEIR PERFORMANCE.

 **45** POLICY CHANGES.

### MYANMAR

Pact's integrated development programs matured over 20 years of engagement in Myanmar, by empowering communities to lead their own development, reducing vulnerabilities, improving participation, and encouraging development innovations in such areas as renewable energy, microfinance and microenterprise growth.

 **702,875** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **1,267** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **1,020,319** PEOPLE INCREASED THEIR NET INCOME, AND **240,016** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **299,627** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.

 **56** PARTNERS IMPROVED THEIR PERFORMANCE.

 **479** CITIZENS PARTICIPATED IN **54** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

### NEPAL


In Nepal, Pact supports good governance and participatory local development planning processes by improving the capacity of citizens and civil society to influence government decisions, as well as by strengthening social accountability in the health sector.


 **1,585** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **5,099** CITIZENS PARTICIPATED IN **31** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **2** POLICY CHANGES.

### NIGERIA

Pact works with local partners in Nigeria to support a healthy population, building the capacity of government and local organizations to improve the health of mothers and their families.

 **31,659** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **12** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.


 **4,195** PEOPLE INCREASED THEIR NET INCOME, AND **663** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **85** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.

 **64** PARTNERS IMPROVED THEIR PERFORMANCE.

### SOUTH AFRICA

Throughout South Africa, Pact works with the government and local partners to develop organizational and technical capacity to strengthen the response to TB, HIV and other diseases among orphans and vulnerable children and to deliver quality HIV care, treatment and prevention services.

 **259,428** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **4** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **722** PARTNERS IMPROVED THEIR PERFORMANCE.

 **2** POLICY CHANGES.

### SOUTHEAST ASIA REGION


Pact works across Southeast Asia to catalyze private sector finance investments in agriculture, forestry and other land use in order to reduce related greenhouse gas emissions, while creating profitable business models. Pact is supporting developing countries to achieve sustainable landscape-related climate mitigation goals as submitted to the United Nations Framework Convention on Climate Change.

 **130,000** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

 **2** PROJECTS INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

### TANZANIA

In Tanzania, Pact enables communities to take charge of their own social and economic development by improving access to health services, providing for vulnerable children, helping individuals to become income-secure and collaborating with local human rights organizations.

 **944,010** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES, AND **18** HEALTH AND SOCIAL SERVICE SYSTEMS WERE STRENGTHENED.

 **113,548** PEOPLE INCREASED THEIR NET INCOME, AND **2,627** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **1** POLICY CHANGE.


### UKRAINE

In Ukraine, Pact's governance work empowers citizens to continue pushing for transparent and democratic governance.

 **71,875** CITIZENS PARTICIPATED IN **1,295** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT AND POSITIVELY INFLUENCED **33** POLICY CHANGES.

### WEST AFRICA REGION

Across West Africa, Pact builds the capacity of local organizations, national government agencies and the regional economic community secretariat to combat wildlife trafficking, increase coastal resilience to climate change, and address natural resource degradation to improve livelihoods and natural ecosystems across the region.


 **3,003** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT, AND **1,057,090** HECTARES OF ECOSYSTEM WERE UNDER IMPROVED MANAGEMENT.

 **14** POLICY CHANGES.

### ZAMBIA

With a focus on high-risk groups, Pact is helping Zambia to reduce new HIV infections by increasing HIV awareness and the use of HIV services, and by building the capacity of local organizations to deliver quality programs.

 **295,054** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **5,831** PEOPLE INCREASED THEIR NET INCOME, AND **2,021** SAVINGS AND MICROFINANCE GROUPS INCREASED THEIR FUNDS.

 **10** PARTNERS IMPROVED THEIR PERFORMANCE.

### ZIMBABWE

Pact promotes equitable and peaceful systems in Zimbabwe, building local organizational capacity and addressing challenges faced by artisanal and small-scale miners.

 **180** PEOPLE HAD IMPROVED ACCESS TO HEALTH AND SOCIAL SERVICES.

 **125** PEOPLE INCREASED THEIR NET INCOME.

 **315** PEOPLE BENEFITED FROM IMPROVED NATURAL RESOURCE MANAGEMENT.

 **38,744** CITIZENS PARTICIPATED IN **244** INITIATIVES RESULTING IN POSITIVE STATE-SOCIETY ENGAGEMENT.

 **1** PROJECT INCLUDED BUSINESS AND MARKETS AS A FORCE FOR POSITIVE CHANGE.

## ABOUT PACT

Pact is the promise of a better tomorrow for communities challenged by poverty and marginalization. We serve these communities because we envision a world where everyone owns their future. To do this, we develop systemic solutions in partnership with local organizations, businesses and governments that create sustainable and resilient communities where those we serve are heard, capable and vibrant. Around the globe, Pact's integrated, adaptive approach is shaping the future of international development.



building  
local promise.

[pactworld.org](http://pactworld.org)